

Quarter 3 2011 Exception Report Summary

Corporate Resources

This report identifies exceptions from targets in Part II of the Council's 2010/11 Corporate Plan, and Performance Indicators from Part III overleaf.

Please note 'exceptions' are defined as those targets not meeting expected performance and targets achieved. Further details on each of the exceptions can be found in the main body of the report.

Target no./Service	Target Status
3 Finance – Unqualified Audit Opinion	Achieved
6. Finance –Revenues Call Times	Slippage possible
9. Finance – Capital Prog. Development	Slippage possible
10. Finance – Openness/ accountability	Achieved
11. Finance – Enviro Business Park	Will not meet target
1. Legal – Charity Commission	Achieved
3. Legal –Review the Council's Constitution	Achieved
6. Legal- Organised May Election 2010	Achieved
1. POD –Sickness Absence	Slippage possible
3. POD –Staff Survey Actions	Will not meet target
2. Policy – Annual Report	Will not meet target
3. Policy – LSP Town Conference	Will not meet target
4. Policy – Place Survey	Will not meet target
7. Policy- Refreshed Participation strategy	Will not meet target

Full details of 'Target Status' are listed below.

Key:

Target Status	Description
Achieved:	Target has been delivered successfully
On target:	Confident of delivery of the target as worded by the end of the year or earlier if indicated in the target wording.
Slippage possible:	There are concerns about ability to deliver within the year
Will not meet target:	Either due to change in external circumstances beyond our control or for internal reason e.g. resources, re-prioritised etc.

The table overleaf outlines performance for remaining targets at a glance (excluding exceptions). Details on each can be found in the main body of the report.

Service (total number of service targets)	On Target
Finance (11)	6
Internal Audit and Investigations (4)	4
Legal and Democratic (6)	3
People and Org. Development (5)	3
Policy (6)^	2*
Cross Cutting Targets (2)	2

^ 'Use of Resources' target previously deleted.

*Two of these four Targets have been changed.